
❖ Quality Policy

Our commitment is to meet and exceed our client's expectations in the delivery of projects. To achieve this commitment Divergent Engineering have adopted the quality management principles outlined in ISO 9001:2015 as the basis for the organisation's Integrated Management System.

Key principles of the Divergent Engineering Quality management approach are:

- **Customer focus:**
Our primary focus is to meet and exceed customer requirements.
- **Leadership:**
We believe that leaders at all levels should create conditions in which people are engaged in achieving the objectives of the organisation.
- **Engagement of people:**
Competent, empowered and engaged team members throughout the organisation enhance its capability to create value, that's why we encourage people who works for Company Name.
- **Process approach:**
From our perspective, consistent and predictable results are achieved more effectively and efficiently when activities are understood and managed as interrelated processes that function as a coherent system.
- **Improvement:**
Successful organisations have an ongoing focus on improvement and we are totally support continuous improvement within our organisation.
- **Evidence-based decision making:**
According to our management philosophy, decisions based on the analysis and evaluation of data and information are more likely to produce desired results.
- **Relationship management**
For sustained success, organisations manage their relationships with interested parties, such as suppliers. In parallel to this belief, top management considers importance of the networking activities.

Divergent Engineering commit to complying with ISO 9001:2015 and continually improving the Integrated Management System along with establishing quality objectives. Divergent Engineering's quality policy is applicable to our Directors, employees, contractors and to any person or organisation that represents us as well as suppliers in the conduct of their activities for an on our behalf.



Bradley Edwards
Managing Director

Date 5th October 2022